

CalendarAnything -

Lite for Salesforce Field Service Mobile App

An add-on for Salesforce Field Service Lightning

Bring the power of CalendarAnything to the field.

The CalendarAnything Lite for Field Service mobile app bridges the gap in Salesforce Field Service Mobile by enabling field service teams to see all relevant Salesforce data (not just FSL objects) in one intuitive, mobile-friendly calendar view.

From the field to the back office, everyone gains complete visibility into resources, appointments, equipment, and cases — empowering faster decisions, proactive collaboration, and better customer experiences.

Add value instantly

- **Unified calendar view:** Overlay any Salesforce object with Service Appointments, including Work Orders, Assets/Inventory, Cases, and even PTO calendars.
- **Role-based calendars:** Technicians, dispatchers, and managers can each view personalized calendars tailored to their role, ensuring they see the most relevant jobs, tasks, and resources at a glance.
- **Full team + equipment insight:** Field techs know exactly which team members they're working with and what equipment is needed before arriving onsite.
- **Mobile-first design:** Optimized for field techs using Field Service Mobile app while still giving dispatchers, service managers, and executives access via desktop CalendarAnything.
- **Proactive communication:** Identify missing resources or equipment in advance, reducing wasted trips, delays, and customer frustration.

Example use cases

Equipment readiness in the field

A case is assigned to a field rep. Before heading out, they can check the service appointment, view required equipment, see the address, follow the optimized route, and know which teammates are assigned. Missing gear? Contact the teammate who has it before leaving.

Crew changes made simple

A crew of four loses a member. Temporary fill-in resources are rotated until a replacement is found. With CalendarAnything Lite, crew members instantly see who's filling in and can get them up to speed before arriving on site, reducing downtime and errors.

Key industries

While industry agnostic, CalendarAnything Lite for Field Service mobile app is especially valuable for:

- Home Health and Healthcare
- Medical Device Services
- Manufacturing
- Utilities and Telecom

Requirements

- Requires Salesforce license + Salesforce Field Service Lightning license (any) + CalendarAnything Lite License.
- If users have access to the data in Salesforce, they can view it in CalendarAnything.
- CA Lite extension surfaces both FSL and non-FSL data in a single, interactive calendar view in the Field Service Mobile app.

About Us

As part of Mphasis, Silverline has helped clients deploy, manage, and enable continuous value with Salesforce's portfolio of products. CalendarAnything is the most customizable calendar and scheduling app for Salesforce. It allows audiences to self-schedule and users to display calendars built from any standard or custom Salesforce object. Download the free trial today and find out why CalendarAnything is the highest rated all-in-one calendar + scheduling application on the [AppExchange](#).

For more information, visit: silverlinecrm.com/calendaranything

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